

Welcome to the Spring 2026 Semester! We're glad you're here. Go Mustangs!

Our Financial Aid Team is here for you and eager to help. Check out the information below to learn how to contact us.

How to Contact Us:

- **Call Center:**

• **Call** the Financial Aid Office at: 609-570-3210

• **Email** the Financial Aid Office at: finaid@mccc.edu

Hours of Operation

• Monday – Friday

• 9:00 a.m. – 5:00 p.m.

College Closings

• Follows the Official College Holiday Closure Schedule (to left)

• Follows the College's closures due inclement weather, etc. at

https://www.mccc.edu/welcome_closing.shtml.

2025-2026 FISCAL YEAR

Dates	Holiday
July 4 (Friday)	Independence Day
September 1 (Monday)	Labor Day
November 27 & 28 (Thursday & Friday)	Thanksgiving
December 24 (Wednesday) through January 1, 2026 (Thursday)	Winter Recess
January 2 (Friday)	Bonus Day
January 19 (Monday)	Martin Luther King
May 25 (Monday)	Memorial Day
June 19 (Friday)	Juneteenth

- **Student Enrollment Center – Students may visit to:**

- Receive answers to general financial aid questions from the Student Enrollment Center frontline team.
 - If an issue cannot be resolved at the Enrollment Center, staff will assist the student in connecting with a Financial Aid Call Center specialist for case-specific questions.
 - If the matter cannot be resolved through the Call Center, Enrollment Center staff may escalate the case and help the student schedule a phone call or one-on-one Zoom meeting with a Financial Aid Advisor.
- Receive help uploading or submitting financial aid documents (example: verification documents, NJ State requirement documents, etc.)
- Complete identity verification when required by the Department of Education (DoE)
- Get started with completing the Free Application for Federal Student Aid (FAFSA) – FAFSA® Application | Federal Student Aid .
- Learn how to view financial aid awards and/or any outstanding documents by visiting the MyMercer student portal
- Learn how to navigate financial aid information available on our Mercer website at: Mercer County Community College - Financial Aid.

- **Satisfactory Academic Progress (SAP)**

- At the end of each semester, once grades are submitted, the Financial Aid Office runs the Satisfactory Academic Progress (SAP) process.
- Students receive an email via their MyMercer email account with their SAP status and the link to the electronic SAP Appeal Form. The SAP Appeal Form includes information on the process, next steps, and required documentation.
- Students will need to work with their Academic Advisor to develop an Academic Plan, which the student will need to submit with the SAP Appeal Form.
- If students have any questions related to SAP, please refer them to email finaid@mccc.edu and include SAP Appeal in the subject line.

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