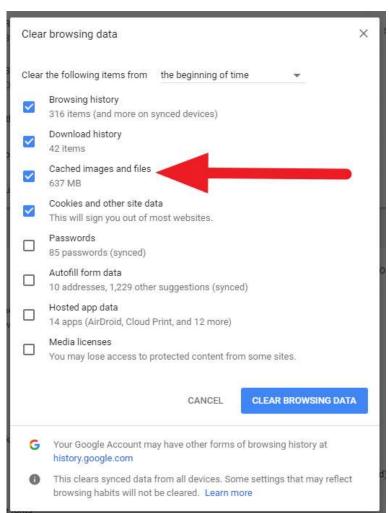
CLEARING BROWSER CACHE - MAC OS

Google Chrome

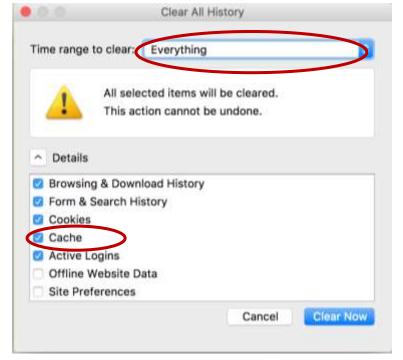
- 1. Open Google Chrome.
- 2. Simultaneously press the command # shift and delete keys on your keyboard.
- 3. In the "Clear Browsing Data" screen that loads, make sure the "Cached images and files" checkbox is selected. (As shown in the image to the right, the "Browsing history", "Download history" and "Cookies and other site data" may be selected as well. This is up to you.)
- 4. Click the "CLEAR BROWSING DATA" button.
- 5. Close and restart Chrome.



CLEARING BROWSER CACHE - MAC OS

Mozilla Firefox

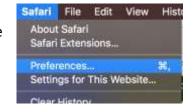
- 1. Open Firefox.
- 2. Simultaneously press the shift and delete keys on your keyboard.
- 3. In the "Clear All History" screen that loads, make sure that "Everything" is selected in "Time Range to Clear" dropdown and that the "Cache" checkbox is selected. (As shown in the image to the right, the "Browsing & Download history", "Form & Search History", "Cookies", "Cache" and "Offline Website Data" may be selected as well. This is up to you.)
- 4. Click the "Clear Now" button.
- 5. Close and restart Firefox.



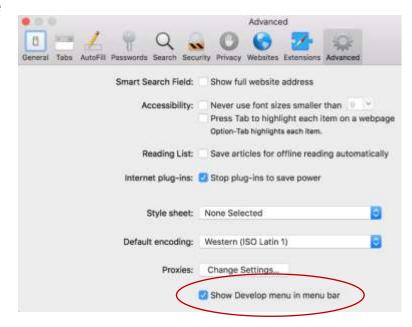
CLEARING BROWSER CACHE - MAC OS

Safari

- 1. Open Safari.
- 2. Click on "Safari" in the menubar in the upper left-hand corner of the screen, and select "Preferences" from the dropdown menu.
- 3. In the Preferences screen click on the "Advanced" icon (the last icon in the toolbar).



- 4. On the "Advanced" screen, make sure the "Show Develop menu in menu bar" is checked.
- 5. Close the Preferences window.



- 6. Click on "Develop" in the menubar at the top of the screen.
- 7. Click on "Empty Caches" in the dropdown menu. This will automatically clear the Safari browser cache.
- 8. Close and re-open Safari.

