

**2012
Required Education
Post Test**

Name _____ Date _____

Unit _____ School _____

Grade _____

Select and Circle the most correct answer

Infection Control

1. Standard Universal Precautions should be taken on all patients.
 - a. True.
 - b. False

2. After caring for a patient with possible C. difficile, you should conduct hand hygiene in the following manner:
 - a. Use Purell only
 - b. Wash hands with soap and water
 - c. Wipe hands off with a paper towel and then use Purell

3. In addition to Standard Universal Precautions, what are the appropriate precautions to take when caring for a patient with MRSA (methicillin-resistant S. aureus)?
 - a. Respiratory Precautions
 - b. Strict Isolation.
 - c. Contact Precautions.

Corporate Compliance, HIPAA, EMTALA

4. Under the Emergency Medical Treatment and Labor Act (EMTALA) a hospital must provide for a medical screening examination, treatment or transfer regardless of a patient's ability to pay for their emergency visit.
 - a. True
 - b. False

5. If you suspect an activity is unethical, illegal or wrong you should talk to your supervisor; another manager or someone from Human Resources. You may also contact the Corporate Compliance Officer or the PHCS Compliance Hotline. PHCS has a policy forbidding retaliation or retribution for reporting a compliance issue in good faith.
 - a. True
 - b. False

6. I can avoid a conflict of interest by refusing any gift or gratuity that exceeds courtesy value, never accepting cash or cash equivalents in connection with my work at PHCS, not using my position at PHCS for personal gain, and by declining outside employment which conflicts with my position at PHCS.
 - a. True
 - b. False

7. Reviewing health care records of friends, family and colleagues may result in disciplinary actions unless I am directly involved in the patient's care or for other appropriate business operations.
 - a. True
 - b. False

8. The Code of Ethical Conduct is a guide to help us do the "right thing" at PHCS and outlines a series of standards to guide our behavior.
 - a. True
 - b. False

9. If an employee forgets his/her user name or password to access a computer or application, which of the following is acceptable?
 - a. Ask a co-worker to borrow theirs
 - b. Report the problem immediately to the Help Desk
 - c. Share a computer with a co-worker
 - d. None of the above

10. An example of health care fraud that may lead to the submission of false claims to the government is:
 - a. Falsifying billing and/or medical coding records
 - b. Billing for services not medically necessary
 - c. Duplicate billing for items or services
 - d. Submitting bills for services never performed or items never furnished
 - e. All of the above

11. If a patient presents a suspicious document such as a tampered drivers license or insurance ID card, what should I do?
 - a. Notify my supervisor
 - b. Call Security
 - c. Call the Privacy Officer
 - d. Accuse the patient of identity theft
 - e. Answer A-C are all correct

12. An example of a potential HIPAA Security Breach is:
 - a. Emailing, mailing or faxing Protected Health Information (PHI) to the wrong person
 - b. Reviewing and/or disclosing medical records of patients outside of job responsibilities
 - c. Hacking of patient information by an outside party
 - d. Laptop, PDA or backup tapes of patient information are lost or stolen
 - e. All of the above

National Patient Safety Goals 2012

13. What **two patient identifiers** are used when administering medication, blood; when collecting blood samples and other specimens; and when providing treatments or procedures?
 - a. Patient social security number and medical record number (Home Care: patient name and telephone number)
 - b. Patient name and telephone number (Home Care: patient name and telephone number)
 - c. Patient name AND medical record number or date of birth (Home Care: patient name and address)

14. The National Patient Safety Goal are revised annually based on problematic areas in healthcare, sentinel events reported to the Joint Commission, and review of best patient safety practice literature.
 - a. True
 - b. False

Fall Prevention

15. UMCP has an interdisciplinary fall prevention program that focuses on early identification of patient at risk for falling, employees strategies to prevent patient falls and monitors outcomes of prevention strategies.
 - a. True
 - b. False

Caring Service

16. What is a Key Service Point?
- a. Greetings
 - b. Goodbyes
 - c. Handoffs
 - d. All of the above
17. What is the key to personalizing our service to customers?
- a. Caring Communication
 - b. Ignoring
 - c. Avoiding
 - d. none of the above

Utilities

18. Red Outlets indicate an outlet that will still provide power when normal power is lost but generator power is available.
- a. True
 - b. False
19. Extension cords may be used at PHCS to provide temporary power in an emergency.
- a. True
 - b. False
20. Which of the following should be reported to Engineering regarding electrical equipment?
- a. Frayed or worn wires
 - b. Loose or malfunctioning switches
 - c. Any manner of shock
 - d. All of the above

Fire Safety

21. Which of the following is the announcement indicating that a fire alarm has been activated?
- a. Code Triage
 - b. Code Purple
 - c. Code Red
 - d. Code Silver
22. Which of the following is the correct definition of R.A.C.E.?
- a. Rescue; Alarm; Contain; Extinguish/Evacuate
 - b. Resuscitate; Alarm; Contain; Extinguish/Evacuate
 - c. Rescue; Annoy; Complain; Extinguish/Evacuate
 - d. Run; And; Call; Engineering

Hazardous Materials

23. It's OK to not have a manufacture's label on a chemical container provided:
- a. You write what's in the container using a permanent marker
 - b. You discard the contents at the end of your shift
 - c. You only use the product in a confined supervised area
 - d. All of the above
 - e. None of the above
24. Which item(s) would go in the red regulated medical waste can?
- a. Dirty diaper with no visible blood
 - b. Tubing with blood
 - c. Isolation room gloves with no dripping blood
 - d. Dressing saturated with blood
 - e. Both b and d

25. Related to red regulated medical waste, how do we define "saturated"?
 - a. Band aid with speck of blood
 - b. Any item that if you would lightly squeeze, it would drop blood
 - c. Paper gown with a spilled medication
26. What is MSDS?
 - a. Multiple System Disaster Sheet
 - b. Material Safety Data Sheet
27. Where are the MSDS's located?
 - a. I-Drive
 - b. M-Drive
 - c. Citrix

Medical Equipment

28. How do you know if a medical device is safe to use?
 - a. A visual inspection of the device shows no evidence of damage
 - b. The nice salesperson provided the device and donuts
 - c. The yellow "Approved For Use By PHCS" sticker is current
 - d. Both a and c
29. What do you do if a medical device malfunctions?
 - a. Put it back where you got it and get another one
 - b. Tag the device "defective" and either obtain another or call Biomed (Ext. 4263)
 - c. Provide a brief description of the device symptom on the defective tag
 - d. Both b and c
30. How can you tell if a medical device is overdue for inspection?
 - a. The device is covered with dust and cobweb
 - b. The last inspection sticker was signed by Benjamin Franklin
 - c. The "Inspection Due" date is in the past
 - d. It is a new device so it does not need an inspection sticker

Emergency Management

31. The proper staff response to a Code Triage announcement is:
 - a. To remain at their posts or assignments and continue working until directed otherwise
 - b. To report back to their departments as quickly as possible to be briefed on the situation
 - c. To keep patients and visitors calm by assuring them the situation is being addressed
 - d. To be prepared to adjust their normal work conditions in response to the event, if needed
 - e. All of the above
32. What do the following announcements indicate?

_____ Code Triage	a. a hostage situation
_____ Code Red	b. indicating surge condition
_____ Code Purple	c. activation of the Emergency Operations Plan
_____ Code Silver	d. fire alarm has been activated
_____ Code White	e. pediatric medical emergency

Security

33. The Emergency Number for Security is?
 - a. 6464
 - b. 5555
 - c. 4444
 - d. 0

34. If you find a suspicious package in the building you should?
- Notify your supervisor
 - Do not move or touch the item
 - Secure the area around the item
 - All of the above
35. If a Code Amber is announced overhead, staff is responsible for which of the following:
- Monitoring stairwells, elevators, doors, and common areas in their department
 - Remaining aware of anyone in scrubs that may be carrying a baby verses transporting them in a basinet
 - Notifying Security via 4444 of any suspicious activity or details regarding the event
 - All of the above

Bloodborne Pathogens Exposure

36. _____ carries the largest risk of transmission to a susceptible individual after exposure.

- HIV
 - HBV
 - HCV
37. Examples of Personal Protective Equipment (PPE) are:
- Gloves
 - Eye Protection
 - Masks and Gowns
 - All of the Above
38. If an exposure should occur; the exposed worker should:
- Pretend it did not happen
 - Wash area immediately and report incident to your supervisor
 - Go home
 - None of the Above
39. OSHA mandates Blood borne Pathogen Training every:
- 5 years
 - 2 years
 - 1 year
 - It is not required
40. The exposed worker should report for medical attention immediately after an exposure because post exposure prophylactics are time sensitive.
- True
 - False
41. Blood borne exposures can occur from needle sticks, contamination of mucous membranes and broken/abraded skin.
- True
 - False

Body Mechanics

42. Health care workers get musculoskeletal injuries because:
- High proportion of patients are dependent.
 - Assistance can be limited.
 - Often weigh more than 50 lbs.
 - All of the above

43. Safe Patient Handling Program is designed to:
- a. Decrease injuries to staff while moving patients
 - b. To educate staff in correct use of assistive devices to move patients
 - c. To make available equipment necessary to safely move patients
 - d. All of the above

Risk Management

44. The Incident Report Form should be completed by the Department Manager or a designee.
- a. True
 - b. False
45. Any additional information related to an incident should be stapled to the report.
- a. True
 - b. False