FLEXFACTS
a company of grant benefit solutions

REGISTER FOR AN ONLINE ACCOUNT

View your account balances and card transactions, submit a claim, and much more, right from your computer or smartphone.

Visit www.flexfacts.com > Participant Login > Register or download the mobile app*.

Enter your first name, last name and home zip code. If you received a debit card, check the box and enter your debit card number. Otherwise, click Next.

Choose to receive the verification code via email or text, enter the code, and click Next.

If you cannot receive the code via email or text, click 'I cannot receive a verification code'. If you didn't receive the code, click 'I did not receive my code'. You will be asked to enter:

- Employer ID: enter GBSMCCC
- Employee ID: enter your Social Security Number (no dashes or spaces)

Create your username and password, set up your security questions, and confirm your email address. Review and confirm your info to complete your registration.

Sign up for direct deposit to receive your payments sooner.
- On the top right corner of the page, click on Your Name > Profile
- Click Edit under Reimbursement Method
- Select Direct Deposit, enter your bank account information, and click Save

*Download our Mobile App on the App Store or Google Play Store to access your account on the go. Use the same Flex Facts User ID and Password when logging into your Flex Facts account via a desktop computer or the mobile app.

CONTACT US:
- Phone: 732-640-5951
- Email: info@flexfacts.com
- Fax: 877-747-8564

HOURS OF OPERATION:
Excluding Holidays:
Monday – Thursday: 8:30 AM - 8:30 PM
EST Friday: 8:30 AM - 5:00 PM EST

Questions? Contact us at info@flexfacts.com