

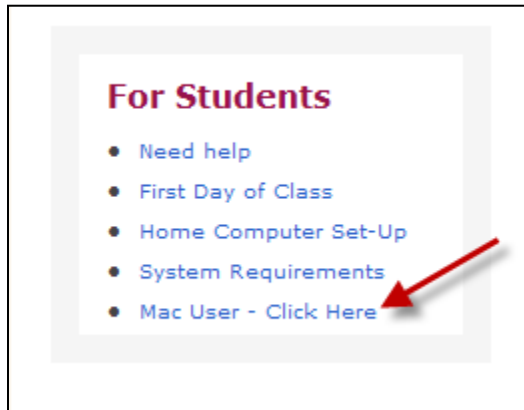
MAC COMPATIBILITY SOLUTION

The Mac compatibility solution offers a virtual desktop environment for MyITLab Mac users on their home computers. *(Please note: Grader Projects cannot be completed using this solution)*

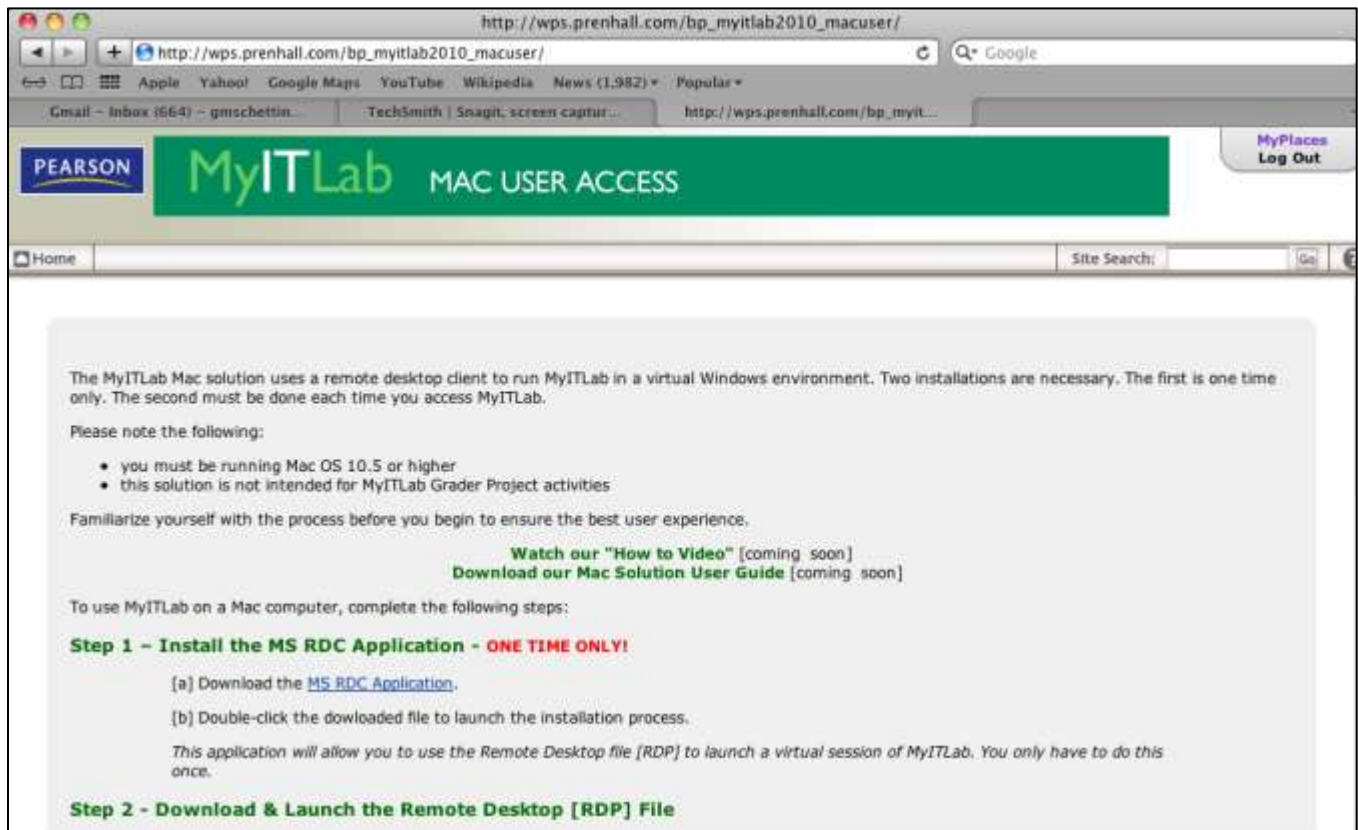
You must be running Mac OS 10.5 or higher.

Before you run the Mac compatibility solution, you must first register for MyITLab.

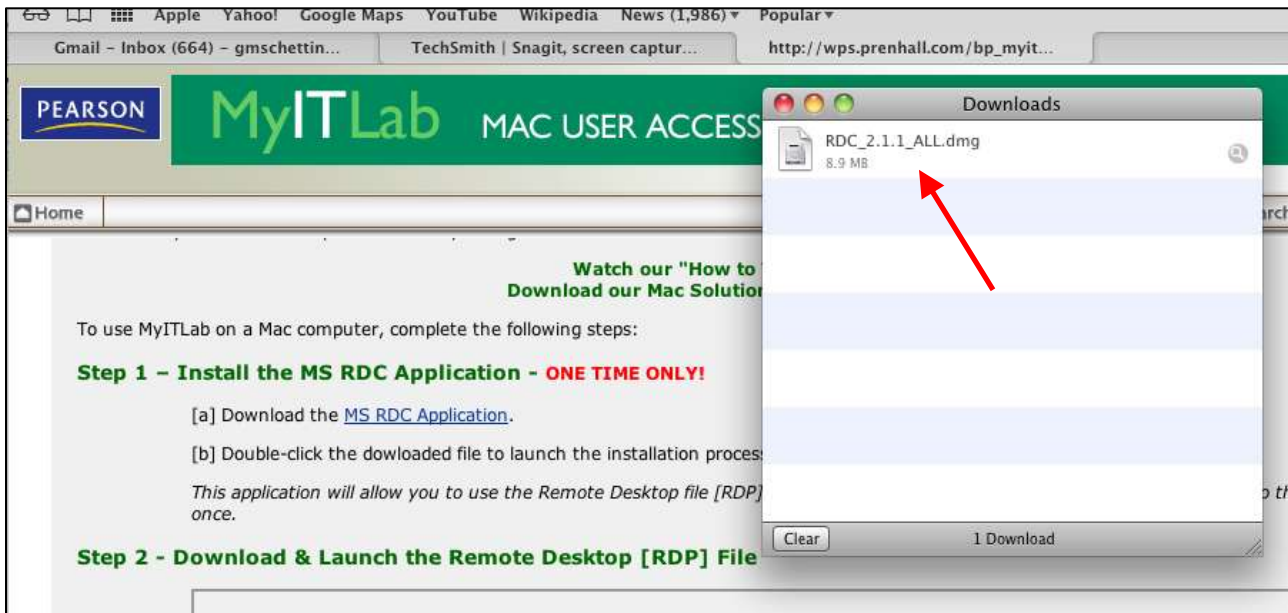
1. After you have registered for MyITLab, click the **Mac Users** link under "For Students" on the MyITLab homepage.



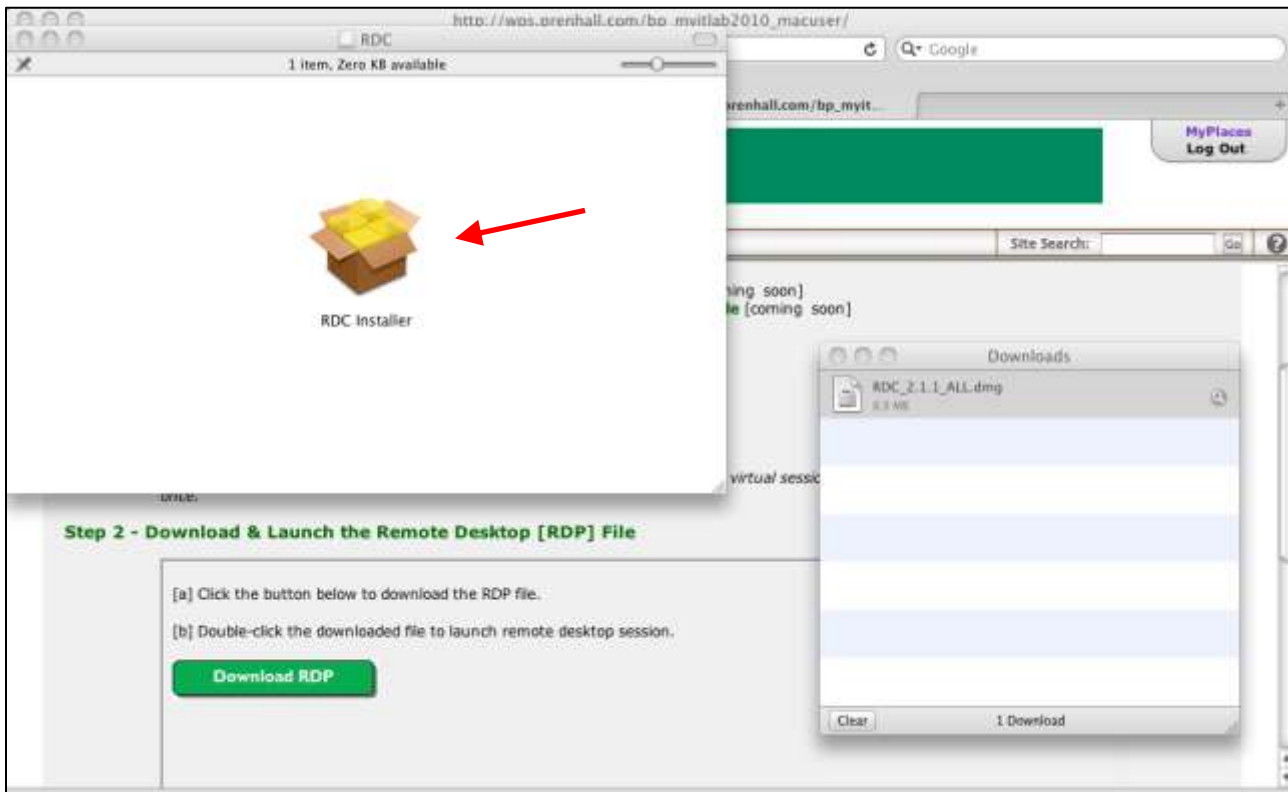
2. On the MyITLab Mac User Access page, you will start with **Step 1**. This is a **ONE TIME ONLY** step for the Mac solution. Click the link to download the **MS RDC Application**.

A screenshot of the MyITLab Mac User Access page. The page title is 'MyITLab MAC USER ACCESS'. The content includes a paragraph explaining the solution, a list of notes, and instructions for installation. The instructions are divided into two steps: Step 1 - Install the MS RDC Application - ONE TIME ONLY! and Step 2 - Download & Launch the Remote Desktop [RDP] File. Step 1 includes sub-steps (a) Download the MS RDC Application and (b) Double-click the downloaded file to launch the installation process. A note states: 'This application will allow you to use the Remote Desktop file [RDP] to launch a virtual session of MyITLab. You only have to do this once.'

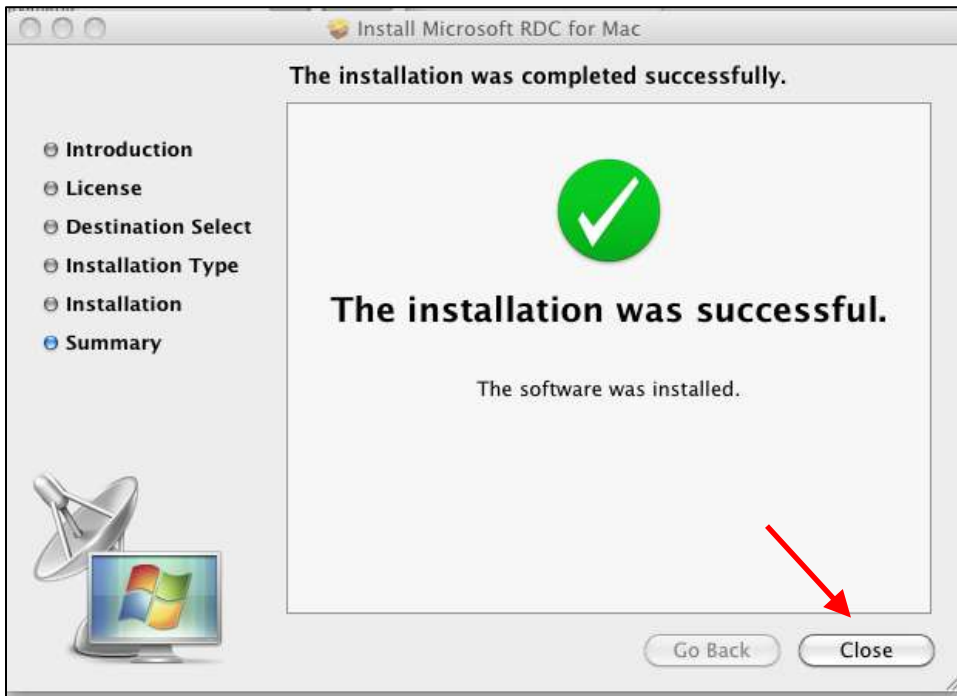
3. Locate your Downloads folder and open it. In the Downloads window, double-click the file labeled **RDC_2.1.1_ALL.dmg**.



4. Double-click on the **RDC Installer** file to begin the installation.

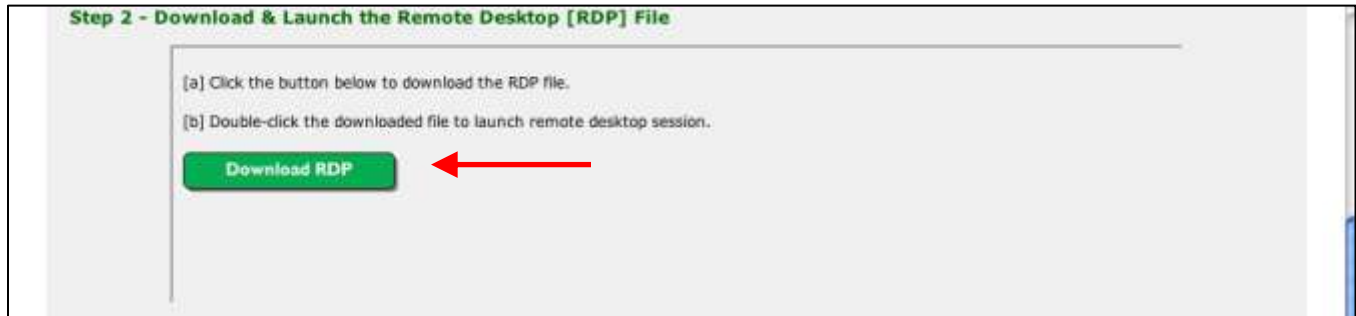


5. Follow the on-screen instructions in the “Install Microsoft RDC for Mac Installer” window to install the application using the default settings. At the Summary, click **Close**.



6. Go back to the [Pearson MyITLab MAC User Access](#) page you were on and scroll down to **Step 2**. Double-click the **Download RDP** button.

NOTE: You only need to click this button once – the Downloads window is behind Mac User Access page – minimize your window and you will see it.

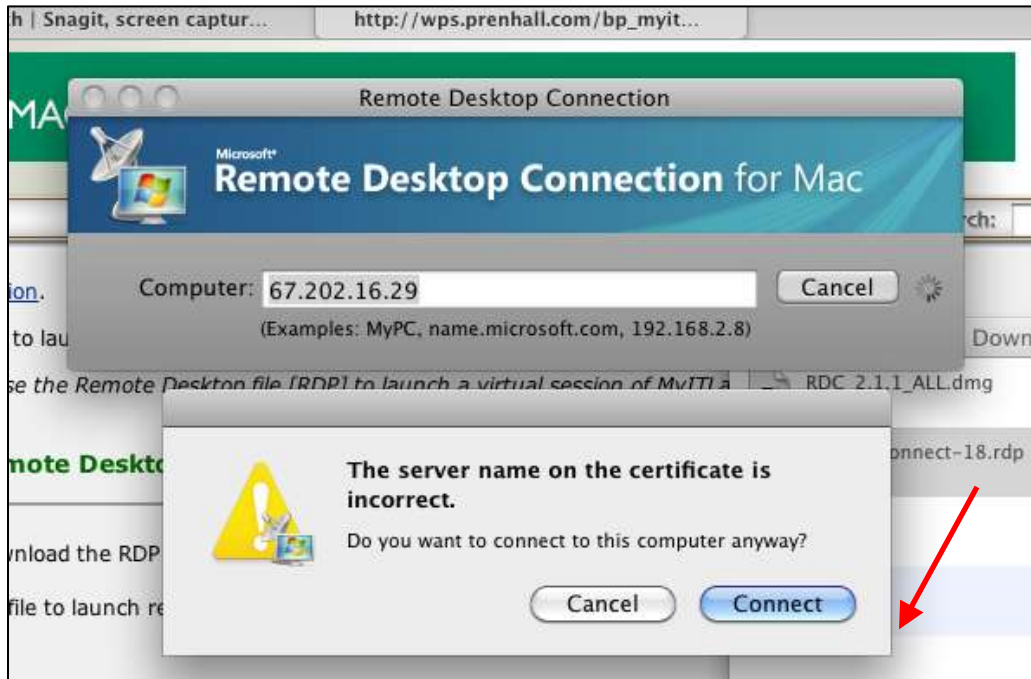


7. Locate your Downloads window and double-click the **RemoteConnect.rdp** file to launch a remote desktop session.

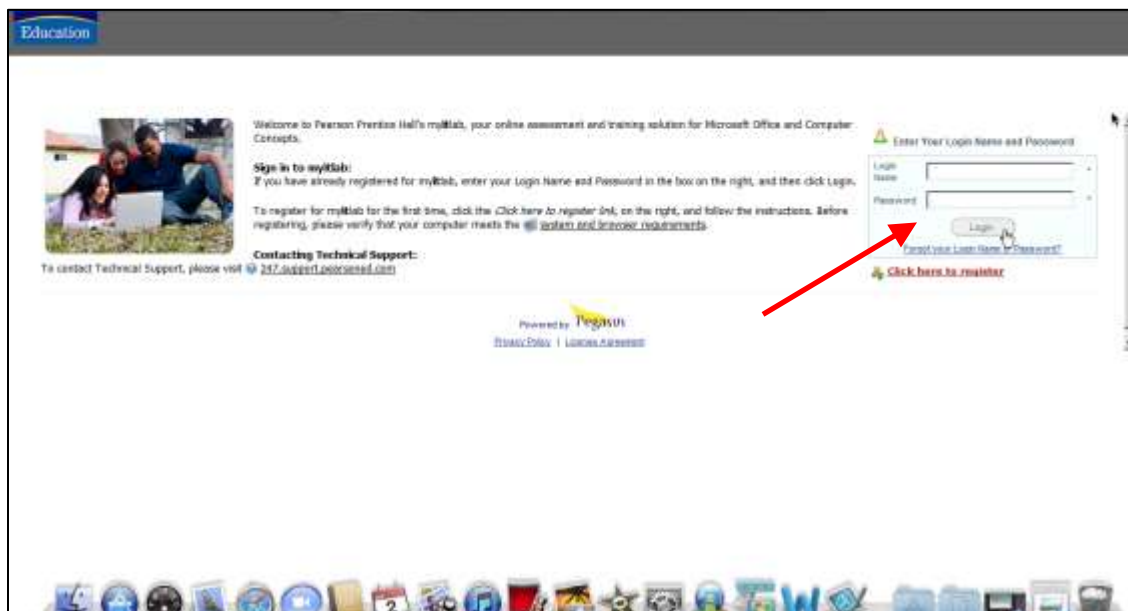
NOTE: If you have clicked the **Download RDP** button multiple times you will see multiple **.rdp** files – click on the one with the largest number.



8. A Remote Desktop Connection window will open that shows the connection is being established. You will then see a new window appear asking if you want to Connect. Click [Connect](#).



9. Upon reaching the MyITLab login page, enter your MyITLab username and password to access your course.



NOTE: Every time you use MyITLab on your Mac, you will need to repeat Steps 6 – 9 above.