Computer Support Specialist

Certificate of Achievement

B-STEM Division
Business, Science, Technology, Engineering and Math
609.570.3482 admiss@mccc.edu

The **Computer Support Specialist** micro-credential provides an introduction to entry-level information technology positions.

Support specialists are the front line go-to individuals for providing initial technical assistance and support related to computer systems, hardware, and software. They are responsible for answering queries and addressing system and user issues in a timely and professional manner.

PROGRAM OUTCOMES

- Identify system modules and recognize by site and definitions;
- Identify IRQ, DMAs, and I/O addresses and procedures for altering those settings;
- Describe computer nomenclature with respect to personal computer HW and SW.

Successful completion of credits from this Certificate of Achievement can be applied toward the Information Technology degree program.

Admission to the program requires readiness for college-level English and Math and approval from the program coordinator. Students may receive credit for previous training in a skills area by applying for credit by examination, credit by experience, and/or transfer credit as evaluated and approved by the program coordinator.

SEE ALSO:
Computer Information Systems degree program
Computer Science degree program
Computer Science certificate program
Database Administration certificate program
Database Concepts and Skills Associate certificate program
Information Technology degree program
Information Technology: Cybersecurity degree program
IT System Analyst Associate certificate program
Mobile and Web Computing certificate program
Oracle SQL Programming and Database Design Specialist certificate program
Web Development certificate program

CERTIFICATE CURRICULUM

2023-2024 Academic Year

COMP.SUPP.CRT
CIP 521299

Credit-bearing certificate programs can serve as gateways to earning an associate degree. Students are encouraged to consult the program coordinator, an academic advisor or Success Coach to explore such opportunities.

Code	Course (lecture/lab hours)	Credits
NET 102	Introduction to PC Hardware and Software (2/3)	3
NET 103	IT Essentials (2/3)	3
NET 104	Fundamentals of Computer Networks (2/2)	3
NET 120	Windows Desktop OS Administration (2/2)	3
NET 122	Windows Server OS Administration (2/2)	3
		15